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No: 64-129/2010-Broadband(Pt-1) dated 03/02/2011

### Subject: Minutes of Review Meeting of Motive Implementation dated 31/01/2011.

A review meeting for motive implementation was held on 31/01/2011 in Corporate Office, New Delhi under the chairmanship of Sh. Anil Jain, Sr. GM (NWP-BB), BSNL C.O. to discuss about the Motive implementation in BSNL Broadband network. List of participants is enclosed as annexure 'A'.

#### **Current Status:**

- 1. Motive server was down from more than two months. Due to this only 209 CPEs have became Motive-enabled since last meeting i.e. 26/10/2010.
- 2. M/s VMC have not been distributed CDs for Serial number Modification & M/s Teracom informed that they have distributed 15000 CDs.
- 3. M/s Teracom and M/s VMC have not completed rectification of serial number of CPEs. M/s Teracom have modified serial number of 412757 CPEs. M/s VMC has modified serial number of in 3,40,395 no. of CPEs out of 4,35,200. This is as per the report received from them.
- 4. Motive has conducted training programmes in all circles except Andaman & Nicobar.
- 5. Many circles are not satisfied with training and want a retraining because there was no live demo at the time of training in following circles- KTK, AP, MP, HR, KOL, UP(W), BH, NE-I.
- 6. As discussed in last meetings all new broadband connection should be given only with Motive Compliant CPEs. However, it is not possible due to non-completion of rectification of serial number problem work by M/s Teracom and M/s VMC.
- 7. M/s UTSTARCOM/ Motive have not submitted new client S/W for Windows 7 & Vista.

#### The major points discussed in meeting are as follows:

#### A. Points pertaining to M/s Teracom & M/s VMC:

- 1. Motive has developed a software patch for M/s Teracom CPEs to resolve same serial number issue of CPEs. This patch can be downloaded from the motive server before installing motive.
- 2. M/s Teracom have updated serial number of 317130 CPEs in BSNL's stores and 95,627 CPEs in field. M/s VMC has updated serial number of 3,40,395 no. of CPEs in BSNL's stores only and 94,805 CPEs in field are pending.

- 3. M/s VMC would provide the firmware of CPEs within two days to Motive for developing patch for their CPEs also. Motive would develop the patch by 08/02/2011. This would help in resolving same serial number problem of CPEs.
- 4. M/s Teracom & M/s VMC would submit the certificates from circles, SSAs regarding serial number rectification figures claimed by them.
- 5. M/s Teracom & M/s VMC has not distributed the CDs in circles. Sr. GM (NWP-BB), C.O. asked them to follow the decision taken in meeting of 26/10/2010.
- 6. Karnataka circle has been designated as the nodal circle to coordinate with all stakeholders for motive implementation on behalf of BSNL. GM (NP-CFA), Karnataka would hold weekly meetings with all stakeholders to discuss Motive implementation issues. Dates of next two meetings are 08/02/2011 & 15/01/2011.

## B. Points pertaining to M/s UTSTARCOM/Motive:

- 1. Representatives of M/s UT & Motive were not able to give the reason why motive server was down from more than two months. Due to the server problem, only 209 CPEs have become Motive-enabled since last meeting i.e. 26/10/2010. They have been asked to resolve the server issue immediately.
- 2. It was asked in the meeting, why M/s UT has not replied till date regarding New Client S/W which supports all the versions of Windows. It is concluded that M/s UT is not interesting to provide New Client S/W which supports all the versions of Windows without additional amount for this work. Sr. GM (NWP-BB) has told the representatives of M/s UT & Motive, this issue may affect the future business of BSNL with them. For this issue BSNL would write letters to higher up of M/s UT & Motive.

The minutes are issued with the approval of competent authority.

(Manoj Kumar) DM (BBVAS)

### Copy to:

- 1. All Circle CGMs/ CGM (Karnataka)/CGM (BBNW) circle for information & n/a.
- 2. All the participants in the meeting for information & n/a.

## Annexure - 'A'

## List of participants in the meeting:

#### A. **BSNL side:**

- 1. Sh. Anil Jain, Sr. GM (NWP-BB), C.O.
- 2. Sh. N. J. Rao, GM(NP-CFA), Karnataka
- 3. Sh. Vishwa Mohan, Addl. GM (BBO), C. O.
- 4. Sh. Manoj Kumar, DM (BBVAS), C.O.

## B. Vendor side:

### • Representative From M/s UTSTARCOM/Motive:

- 1. Sh. Hailey K.A., Technical Manager
- 2. Sh. Vimal Chawla, Asst. Dir.
- 3. Sh. Harshwardhan Joshi, Manager CP

# • Representative From M/s VMC:

1. Sh. Gopal Kumar Sharma, GM/Mktg

## • Representative From M/s Teracom:

- 1. Sh. Salaj Sinha, CTO
- 2. Sh. Vinay Sharma, Manager Tech.
- 3. Sh. Amit Pandey, Asst. Manager